

ViewSonic®

DPF8-CAM

Digital Photo Frame

IMPORTANT: Please read this User Guide to obtain important information on installing and using your product in a safe manner, as well as registering your product for future service. Warranty information contained in this User Guide will describe your limited coverage from ViewSonic Corporation, which is also found on our web site at <http://www.viewsonic.com> in English, or in specific languages using the Regional selection box in the upper right corner of our website.

"Antes de operar su equipo lea cuidadosamente las instrucciones en este manual"



ViewSonic®

- User Guide
- Guide de l'utilisateur
- Bedienungsanleitung
- Guía del usuario
- Guida dell'utente
- Guia do usuário
- Kullanıcı kılavuzu
- Gebruikshandleiding
- Руководство пользователя
- 使用手冊 (繁體)
- 使用手冊 (简体)
- 사용자 안내서
- ユーザーガイド

Model No. : VS13784

Compliance Information

FCC Statement

This device complies with part 15 of FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Warning: You are cautioned that changes or modifications not expressly approved by the party responsible for compliance could void your authority to operate the equipment.

For Canada

- This Class B digital apparatus complies with Canadian ICES-003.
- Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

CE Conformity for European Countries

 The device complies with the EMC Directive 2004/108/EC and Low Voltage Directive 2006/95/EC.

Following information is only for EU-member states:

The mark is in compliance with the Waste Electrical and Electronic Equipment Directive 2002/96/EC (WEEE).

The mark indicates the requirement NOT to dispose the equipment including any spent or discarded batteries or accumulators as unsorted municipal waste, but use the return and collection systems available.

If the batteries, accumulators and button cells included with this equipment, display the chemical symbol Hg, Cd, or Pb, then it means that the battery has a heavy metal content of more than 0.0005% Mercury or more than, 0.002% Cadmium, or more than 0.004% Lead.



Important Safety Instructions

1. Read these instructions completely before using the equipment.
2. Keep these instructions in a safe place.
3. Heed all warnings.
4. Follow all instructions.
5. Do not use this equipment near water. Warning: To reduce the risk of fire or electric shock, do not expose this apparatus to rain or moisture.
6. Clean with a soft, dry cloth.
7. Do not block any ventilation openings. Install the unit in accordance with the manufacturer's instructions.
8. Do not install near any heat sources such as radiators, heat registers, stoves, or other devices (including amplifiers) that produce heat.
9. Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade and the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
10. Protect the power cord from being walked on or pinched particularly at plugs. Convenience receptacles and the point where they exit from the unit. Be sure that the power outlet is located near the unit so that it is easily accessible.
11. Only use attachments/accessories specified by the manufacturer.
12. Use only with the cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the unit. When a cart is used, use caution when moving the cart/unit combination to avoid injury from tipping over.
13. Unplug this unit when unused for long periods of time.
14. Refer all servicing to qualified service personnel. Servicing is required when the unit has been damaged in any way, such as: if the power-supply cord or plug is damaged, if liquid is spilled onto or objects fall into the unit, if the unit is exposed to rain or moisture, or if the unit does not operate normally or has been dropped.
15. Caution: There is a risk of explosion if the battery is replaced by an incorrect type. Dispose of used batteries according to the instructions.
16. Only use battery packs approved by the manufacturer or else damage may occur.



Declaration of RoHS Compliance

This product has been designed and manufactured in compliance with Directive 2002/95/EC of the European Parliament and the Council on restriction of the use of certain hazardous substances in electrical and electronic equipment (RoHS Directive) and is deemed to comply with the maximum concentration values issued by the European Technical Adaptation Committee (TAC) as shown below:

Substance	Proposed Maximum Concentration	Actual Concentration
Lead (Pb)	0.1%	< 0.1%
Mercury (Hg)	0.1%	< 0.1%
Cadmium (Cd)	0.01%	< 0.01%
Hexavalent Chromium (Cr ⁶⁺)	0.1%	< 0.1%
Polybrominated biphenyls (PBB)	0.1%	< 0.1%
Polybrominated diphenyl ethers (PBDE)	0.1%	< 0.1%

Certain components of products as stated above are exempted under the Annex of the RoHS Directives as noted below:

Examples of exempted components are:

1. Mercury in compact fluorescent lamps not exceeding 5 mg per lamp and in other lamps not specifically mentioned in the Annex of RoHS Directive.
2. Lead in glass of cathode ray tubes, electronic components, fluorescent tubes, and electronic ceramic parts (e.g. piezoelectronic devices).
3. Lead in high temperature type solders (i.e. lead-based alloys containing 85% by weight or more lead).
4. Lead as an alloying element in steel containing up to 0.35% lead by weight, aluminium containing up to 0.4% lead by weight and as a copper alloy containing up to 4% lead by weight.

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In the interest of continuing product improvement, ViewSonic Corporation reserves the right to change product specifications without notice. Information in this document may change without notice.

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Product Registration

To meet your future needs, and to receive any additional product information as it becomes available, please register your product on the Internet at: www.viewsonic.com. The ViewSonic® Wizard CD-ROM also provides an opportunity for you to print the registration form, which you may mail or fax to ViewSonic.

For Your Records

Product Name:	DPF8-CAM ViewSonic Digital Photo Frame
Model Number:	VS13784
Document Number:	DPF8-CAM_UG_ENG Rev. 1B 02-18-11
Serial Number:	_____
Purchase Date:	_____

Product disposal at end of product life

ViewSonic respects the environment and is committed to working and living green. Thank you for being part of Smarter, Greener Computing. Please visit ViewSonic website to learn more.

USA & Canada: <http://www.viewsonic.com/company/green/recycle-program/>

Europe: <http://www.viewsoniceurope.com/uk/support/recycling-information/>

Taiwan: <http://recycle.epa.gov.tw/recycle/index2.aspx>

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Getting Started

Package Content

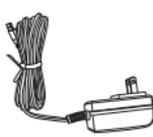
The package contains the following items:



Photo frame



Frame Stand



AC adapter



USB cable



Remote Control



CD

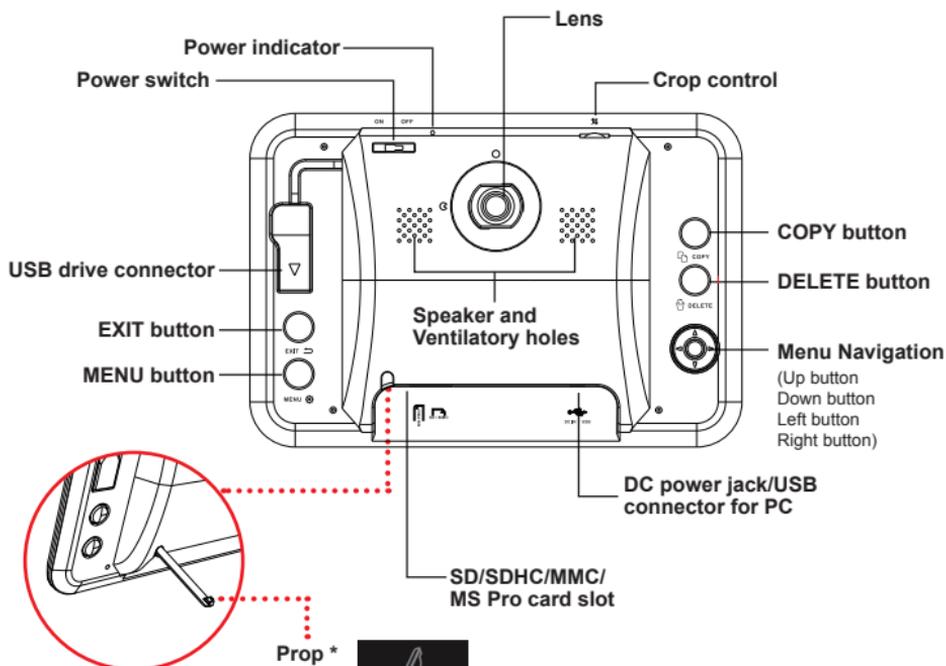
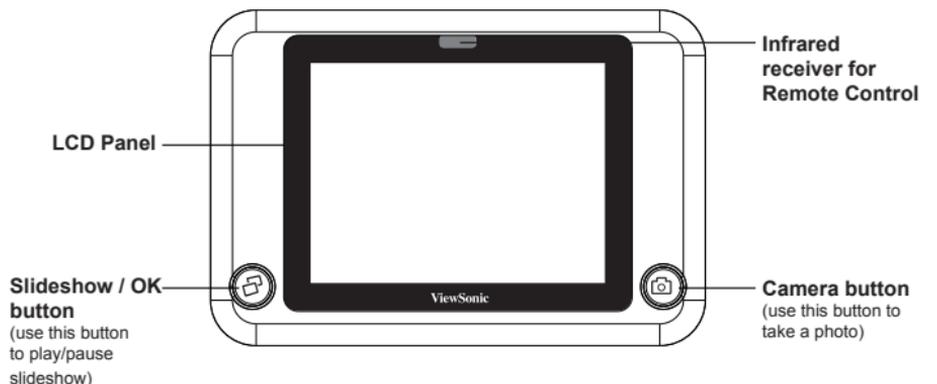


Quick Start Guide

Product Features

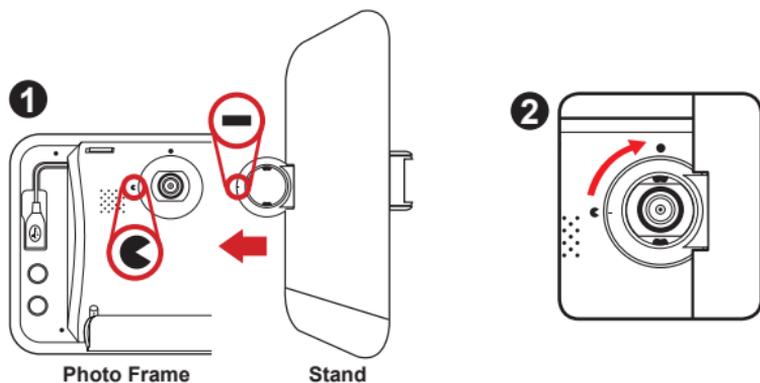
- 20.32 cm (8") Digital photo frame with 5 Mega-pixel camera
- 8" TFT LCD display (800x600 pixels)
- Fixed focus
- Removable and extendable stand for digitalizing old pictures
- Auto slideshow with multiple transition effects
- Supports high resolution pictures (JPEG) up to 16 Mega-pixel
- Supports SD, SDHC, MMC, MS Pro card (up to 32GB) and USB flash drive
- Sleep mode as auto-off function for saving power
- USB 2.0 high speed
- Calendar, clock, and alarm

Photo frame Overview



* Follow the diagram on the left to extract the prop to support the photo frame.

How to set up the stand



- 1) Align the — mark on the stand with the ● mark on the back of the photo frame. Then gently place the ring of the stand on top of the lens to attach the stand.
- 2) Gently rotate the stand clockwise as indicated until the — mark is aligned with the ● mark.
- 3) Unfold the stand on the table by following the steps in the illustrations:

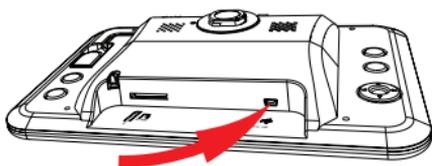


- 4) Place the photo frame on a flat surface such as a table.

Connecting to AC power

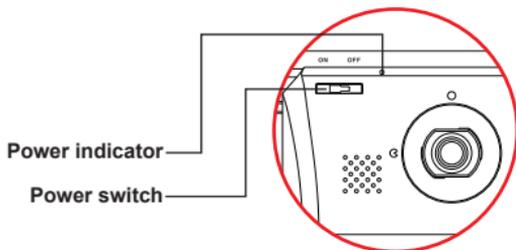
Connect one end of the accessory power cable to the photo frame, and then connect the power adapter to a power socket.

Note: Always use the accessory power cable only.



Powering on/off your photo frame

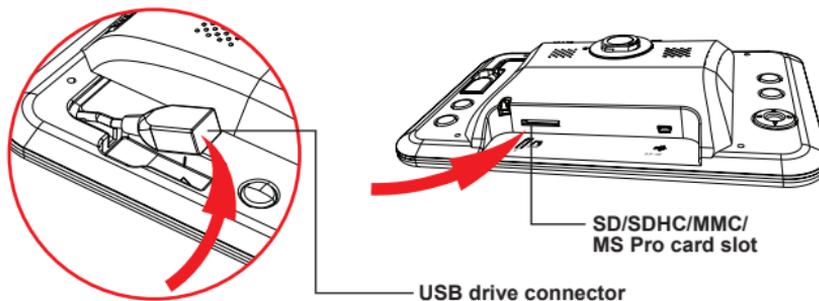
To power on the photo frame, turn the power switch to the **ON** position. When power is turned on, the power indicator will light up. To power off the photo frame, turn the power switch to the **OFF** position.



Using the internal/ external memory devices

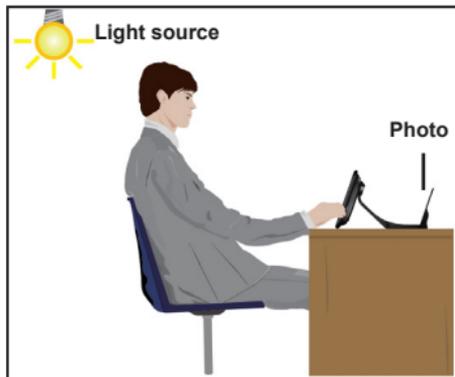
You can use the **internal memory**, or the compatible external memory devices (**SD/SDHC/MMC/MS Pro/USB drive**) to store the photos you took.

Note: If you connect the external memory devices to the photo frame first and then power on it, the data in the USB drive will be read first. However, if the photo frame is already powered on, the memory device that inserted lastly will be read first.



Operations and Functions

Best Capture Environment



When capturing an old photo into the photo frame, the photo should be well lit as indicated.

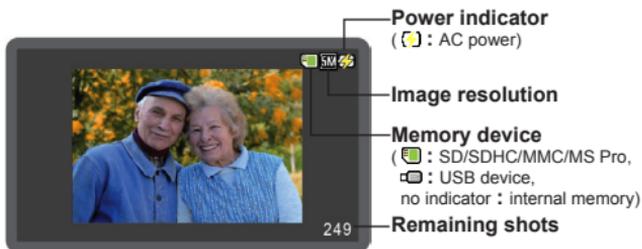
The light source should come from above and behind the handler to produce the best result.

Setting language

- 1) Press the **MENU button** () to bring up the main menu.
- 2) Move the **Menu Navigation** () up/down/left/right to choose **Setting** and press  to confirm. Move the **Menu Navigation** () up or down to choose **Language** and continue to move the **Menu Navigation** () right to enter the language sub-menu.
- 3) Move the **Menu Navigation** () up or down to choose the desired language and press  to confirm.

Recapturing old photos

• LCD indicators in preview mode



• Select camera resolution:

You can take the photos in two resolutions: 3 or 5 Mega-pixel. The default resolution is 5 Mega-pixel. To change to lower resolution for keeping picture size small, press **MENU button** (⚙) on the reverse and use the **Menu Navigation** (⬇) to select Setting. Go to Camera Resolution and select 3M. Press the **Slideshow button** (🖼) to confirm. To return to preview, press the **EXIT button** (⬅) on the back.

• How to recapture aged photos?

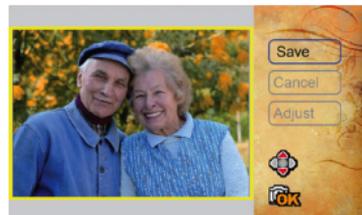
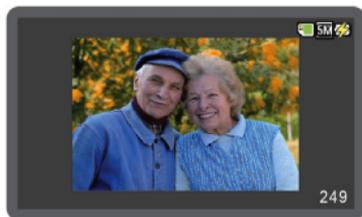
- 1) Place your photo aligned with the base line on the foot stand.



- 2) Press to enter the preview mode.
- 3) Press again to take a photo.

Notice: The focus range of the camera is 19 to 23 cm, ideal for recapturing old photos put on the stand. The photo frame is not suitable for using as a regular camera to take new pictures.

- 4) The photo frame will automatically play back the photo you just took and the menu (**Save/Cancel/Adjust**) will show up.
- 5) Choose [**Save**] or [**Cancel**] or [**Adjust**] as you need by moving the **Menu Navigation** (⬇) up or down and then press to confirm.



• How to Save or Cancel the pictures?

After the photo is taken by the camera, the photo frame automatically enters Playback mode. Yellow frame () indicates the picture size ready to be saved in the photo frame.

The camera is programmed to automatically detect the picture size shown in yellow frame. However, sometimes adjustment is needed.

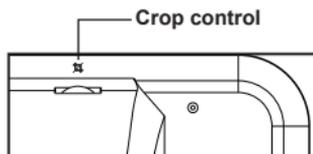
Use the **Menu Navigation** () on the back side to move up or down to select **Save**, **Cancel**, or **Adjust** function.

A. If the picture size is correct, select **Save** and press the **Camera button** () to save the picture.

B. If you don't like the picture, select **Cancel** and press the **Camera button** () to cancel the picture without saving it.

• How to adjust the pictures?

If the picture size in the yellow frame does not 100% match the old photos, select **Adjust** and press the **Camera button** () to enter **Photo Adjust** mode.



	Use the Menu Navigation up/down/left/right to choose the side of the photo to be adjusted.
	Turn the crop control to move the red line for adjusting the borders of the photo.
	Press  (Slideshow/OK button) to rotate the photo.
	Press  (EXIT button) to exit and go back to the preview mode.
	Press  (Camera button) to confirm.

Note: Please recompose the photo first if needed, and then rotate the photo. The rotate function will only be effective for the image inside the lines.

Playing back your files

This product is a photo frame to playback photos (JPEG) taken by your digital camera. To see your photos in action, only a few simple steps are needed:

- 1) Save your favorite photos onto a memory card or a USB drive. (You may need to use your computer and a card reader for this operation.)
- 2) Insert the card into the photo frame or plug the USB drive to the photo frame.
- 3) Power on the photo frame.
- 4) Wait for the slideshow to automatically start.

• Slideshow playback

By default, the photo frame will automatically play photo slideshow shortly after powered on. If the photo frame is in other mode, you can press  once to switch to slideshow mode.

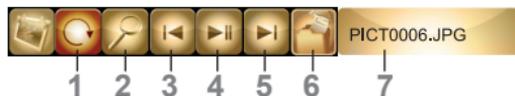
• Using function bar

While in slideshow, you can press the **MENU button** () for about 2 seconds to bring up the function bar. To perform a function, use the **Menu Navigation** () (up/down/left/right) to shift between items, and press  to confirm.



Photo function bar

The photo function bar provides the following items:



- 1) **Rotate photo:** rotate the current photo 90° clockwise.
- 2) **Zoom in/out photo.** (or move the **Menu Navigation** () up/down to zoom in/out of the photo.)
- 3) **Show previous photo.**
- 4) **Pause/Resume slideshow.**
- 5) **Show next photo.**
- 6) **Index playback:**

The image index mode allows you to view 12 image miniatures in one single page. This function is handy when you want to browse all photos in a quick way or select a particular photo among tons of image files.

In **index mode**, you can:

- View a photo in full screen.

Use the **Menu Navigation** () (up/down/left/right) to move the highlight box. The pages can be scrolled up or down as well. When the desired photo is selected, press  to confirm. Note that this operation will switch the mode to slideshow.

- Copy a photo from your memory card to the internal memory and vice versa. Use the **Menu Navigation** () (up/down/left/right) to select the desired file and press the **COPY button** (). The **YES/NO** window will show up. Move the **Menu Navigation** () up or down to choose and press  to confirm.

- Delete a file existing in the internal/external memory device. Use the **Menu Navigation** () (up/down/left/right) to select the desired file and press the **Delete button** (). The **YES/NO** window will show up. Move the **Menu Navigation** () up or down to choose and press  to confirm.



7) The file name of current photo.

When the photo function bar is inactive in slideshow mode, you can:

- Press  to play/pause/resume slideshow.
- Move the **Menu Navigation** () left or right to view previous or next photo.
Move the **Menu Navigation** () up or down to zoom in/out of the photo if needed.
- Press  to go to the preview mode for taking a photo.
- Press the **EXIT button** () to go back to main menu.
- Press the **COPY button** () to copy a photo from your memory card to the internal memory and vice versa.
- Press the **DELETE button** () to delete a photo from the current memory device.

Setting Date /Time / Alarm

When you power on your photo frame for the first time, you are recommended to adjust the time and language settings. To set date/time, you can press the **MENU button** () to go to the main menu. Move the **Menu Navigation** () up/down/left/right to choose **Date/Time** and press  to confirm.

You can:

- move the **Menu Navigation** () left/right to toggle analog/digital clock
- move the **Menu Navigation** () up/down to toggle calendar on/off



Calendar with analog clock



Calendar with digital clock

• To adjust date, time and alarm:

- 1) Press the **MENU button** () for about 2 seconds. The clock will turn into digital format and a highlight box will appear.
- 2) Move the **Menu Navigation** () up or down to adjust value. Move the **Menu Navigation** () left or right to shift between items.
- 3) Continue to move the **Menu Navigation** () left or right until the alarm icon is selected. Move the **Menu Navigation** () up or down to toggle on (highlighted) or off (gray out).
Note: The alarm function is set to off every time the photo frame is powered on. However, the configuration of the alarm will be saved.
- 4) When all settings are completed, press the **MENU button** () for about two seconds to exit. (Or just let the photo frame stay idle for a few seconds and the highlight box will disappear.)

• About wake-up alarm

When the clock reaches the set time and the alarm starts beeping, you can:

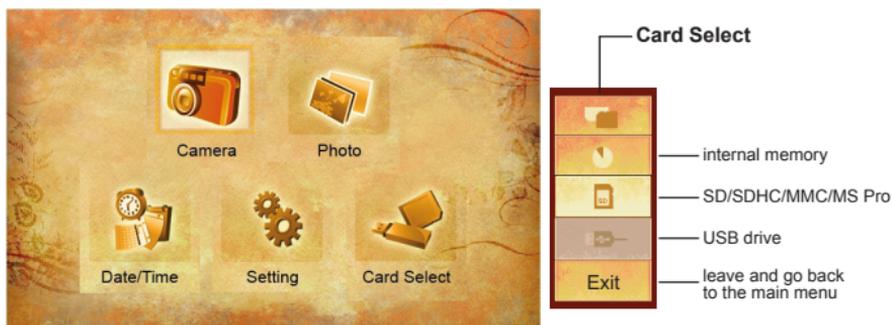
- 1) Press  to turn off the alarm.
- 2) If you press any other button, the alarm will stop beeping for 5 minutes. After 5 minutes, the alarm will start beeping again. This **snooze** function allows you to catch a bit more sleep and it can launch twice (for a total of 10 minutes).
- 3) If the alarm beeps for 1 minute and no button is pressed, the alarm will enter **snooze** function mode.

Note: The alarm volume is not adjustable.

Main Menu

The main menu provides several options for you to fine-tune this product's functions. The following table gives details on main menu.

How to...	Action
Bring up the main menu	Press the MENU button (⚙️).
Move the highlight bar	Use the Menu Navigation (⬆️) (up/down/left/right).
Enter sub-menu / Confirm an item	Press  (the Slideshow/OK button).
Exit menu / Go back to slideshow display	Press the EXIT button (⏪).



- **Camera:** go to the camera preview mode.
- **Photo:** display all the photos stored in the internal/external memory. You can also **Copy** (📄) or **Delete** (🗑️) a photo in this option.
- **Date/Time:** set date, time and alarm clock. (see "SETTING DATE/TIME/ALARM" section)
- **Card Select:** change the storage device.

Advanced Setting

Use the **Menu Navigation** () on the back side to move Up/Down/Left/Right to select the item and press **Slideshow button** () to confirm the setting.

Language:

Set the language to be used for “On Screen Display”.

Camera resolution:

Set the photo resolution in 3 Mega-pixel or 5 Mega-pixel.

Sleep mode:

Set the auto-power-off function.

Off/30min/1hr/2hr/4hr/8hr

Screen setting:

Set the screen **Brightness/Contrast (-4 to +4)**.

Slideshow speed:

Set the speed for slideshow playback.

5 sec/10 sec/15 sec/30 sec/1 min/3 min/5 hr/10 hr/24 hr

Memory size:

This option shows the remaining size of current device.

Display mode:

[Smart ratio]: the photo frame will automatically display a photo in best ratio depending on its smart program.

[Original]: display a photo in original mode.

[Fit to screen]: display a photo in fit-to-screen mode.

Slideshow effect:

Set the pattern for slideshow playback.

Date stamp:

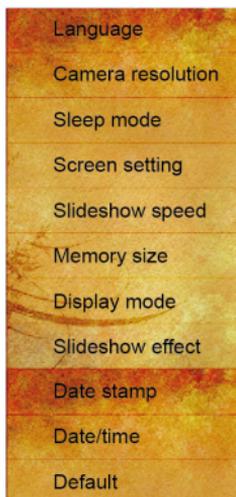
If date stamp function is enabled, the date will be printed on the photos you took.

Date/time:

Check the status of date, time and alarm clock.

Default:

Restore factory defaults. If reset default function is enabled, the current settings will be overridden.



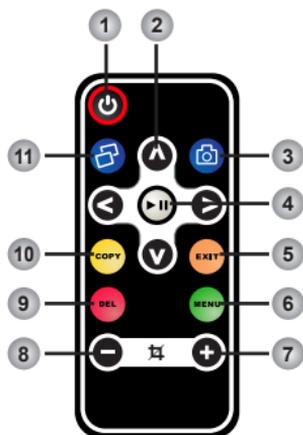
Troubleshooting

Problem	Cause	Solution
Power indicator is not lit.	Power is off or power indicator is broken.	Check whether the power supply (AC adapter) is well connected and the socket works normally.
The order of image files is not what I wanted.	The order of files is sorted by file name. Numbers have higher priority than alphabets.	Rename the files.

Note: Since there are many brands of memory cards, please test the compatibility on the spot when you purchase the memory cards. This digital photo frame cannot support pirate cards. If the memory card is correctly inserted, and the start-up interface is displayed but the photo frame can not read the card, please turn off and restart the photo frame, or format the card and re-copy files.

Using remote control

ⓘ Before using the remote control, be sure to remove the insulator.



Button	Description
1	Press to enter the Standby mode. Press and hold down for 2 seconds to power on.
2	Directional buttons
3	Shutter button
4	Enter/Play/Pause
5	Exit button
6	Menu button
7	Up/Right
8	Down/Left
9	Delete button
10	Copy button
11	Enter/Confirm/Slideshow

Specifications

Item	Specification	
Panel	Panel Size	20.32 cm(8") TFT LCD
	Panel Resolution	800x600 RGB
Photo Capture	Image Sensor	5 mega-pixel CMOS (2592x1944)
	Resolution	Best mode (5 Mega-pixel) / Fine mode (3 Mega-pixel)
	Lens	Fixed lens (Focus range: 19 to 23 cm)
	Digitalize old photos	Supports 9x13cm (3.5" x 5") and 10x15cm (4" x 6") photos
Photo	Photo Format	JPEG
	Max. Resolution	16 mega-pixel
	Auto Slide Show	Yes
	Photo Effect	14 options
	Edit Function	Copy / Delete
Storage	Internal Memory	128MB (100MB for storage)
	External Memory	SD/SDHC/MMC/MS Pro, up to 32GB
	USB Flash Drive	Yes
Interface	USB Port	USB 2.0 high speed for PC connection and USB flash drive
Date / Time	Clock / Calendar	Yes
	Alarm mode / Sleep mode	Yes
Power	External Power Supply	AC-input: 100~240V, 50~60Hz; DC-output: 5V, 1A
Operating Condition	Temperature	0 to 40°C
	Humidity	80% RH (non-condensing)
Storage Condition	Temperature	-10 to 50°C
	Humidity	80% RH (non-condensing)

Customer Support

For technical support or product service, see the table below or contact your reseller.

Note : You will need the product serial number.

Country/Region	Website	T = Telephone F = FAX	Email
Australia/New Zealand	www.viewsonic.com.au	AUS= 1800 880 818 NZ= 0800 008 822	service@au.viewsonic.com
Canada	www.viewsonic.com	T (Toll-Free)= 1-866-463-4775 T (Toll)= 1-424-233-2533 F= 1-909-468-3757	service.ca@viewsonic.com
Europe	www.viewsoniceurope.com	www.viewsoniceurope.com/uk/support/call-desk/	
Hong Kong	www.hk.viewsonic.com	T= 852 3102 2900	service@hk.viewsonic.com
India	www.in.viewsonic.com	T= 1800 11 9999	service@in.viewsonic.com
Ireland (Eire)	www.viewsoniceurope.com/uk/	www.viewsoniceurope.com/ uk/support/call-desk/	service_ie@ viewsoniceurope.com
Korea	www.kr.viewsonic.com	T= 080 333 2131	service@kr.viewsonic.com
Latin America (Argentina)	www.viewsonic.com/la/	T= 0800-4441185	soporte@viewsonic.com
Latin America (Chile)	www.viewsonic.com/la/	T= 1230-020-7975	soporte@viewsonic.com
Latin America (Columbia)	www.viewsonic.com/la/	T= 01800-9-157235	soporte@viewsonic.com
Latin America (Mexico)	www.viewsonic.com/la/	T= 001-8882328722	soporte@viewsonic.com
Renta y Datos, 29 SUR 721, COL. LA PAZ, 72160 PUEBLA, PUE. Tel: 01.222.891.55.77 CON 10 LINEAS Electroser, Av Reforma No. 403Gx39 y 41, 97000 Mérida, Yucatán. Tel: 01.999.925.19.16 Other places please refer to http://www.viewsonic.com/la/soporte/index.htm#Mexico			
Latin America (Peru)	www.viewsonic.com/la/	T= 0800-54565	soporte@viewsonic.com
Macau	www.hk.viewsonic.com	T= 853 2870 0303	service@hk.viewsonic.com
Middle East	ap.viewsonic.com/me/	Contact your reseller	service@ap.viewsonic.com
Puerto Rico & Virgin Islands	www.viewsonic.com	T= 1-800-688-6688 (English) T= 1-866-379-1304 (Spanish) F= 1-909-468-3757	service.us@viewsonic.com soporte@viewsonic.com
Singapore/Malaysia/ Thailand	www.ap.viewsonic.com	T= 65 6461 6044	service@sg.viewsonic.com
South Africa	ap.viewsonic.com/za/	Contact your reseller	service@ap.viewsonic.com
United Kingdom	www.viewsoniceurope.com/uk/	www.viewsoniceurope.com/ uk/support/call-desk/	service_gb@ viewsoniceurope.com
United States	www.viewsonic.com	T (Toll-Free)= 1-800-688-6688 T (Toll)= 1-424-233-2530 F= 1-909-468-3757	service.us@viewsonic.com

Limited Warranty

ViewSonic® Digital Photo Frame

What the warranty covers:

ViewSonic warrants its products to be free from defects in material and workmanship, under normal use, during the warranty period. If a product proves to be defective in material or workmanship during the warranty period, ViewSonic will, at its sole option, repair or replace the product with a like product. Replacement product or parts may include remanufactured or refurbished parts or components.

How long the warranty is effective:

ViewSonic Digital Photo Frame are warranted for 1 year for labor from the date of the first customer purchase.

Who the warranty protects:

This warranty is valid only for the first consumer purchaser.

What the warranty does not cover:

1. Any product on which the serial number has been defaced, modified or removed.
2. Damage, deterioration or malfunction resulting from:
 - a. Accident, misuse, neglect, fire, water, lightning, or other acts of nature, unauthorized product modification, or failure to follow instructions supplied with the product.
 - b. Any damage of the product due to shipment.
 - c. Removal or installation of the product.
 - d. Causes external to the product, such as electrical power fluctuations or failure.
 - e. Use of supplies or parts not meeting ViewSonic's specifications.
 - f. Normal wear and tear.
 - g. Any other cause which does not relate to a product defect.
3. Any product exhibiting a condition commonly known as "image burn-in" which results when a static image is displayed on the product for an extended period of time.
4. Removal, installation, one way transportation, insurance, and set-up service charges.

How to get service:

1. For information about receiving service under warranty, contact ViewSonic Customer Support (please refer to Customer Support page). You will need to provide your product's serial number.
2. To obtain warranted service, you will be required to provide (a) the original dated sales slip, (b) your name, (c) your address, (d) a description of the problem, and (e) the serial number of the product.
3. Take or ship the product freight prepaid in the original container to an authorized ViewSonic service center or ViewSonic.
4. For additional information or the name of the nearest ViewSonic service center, contact ViewSonic.

Limitation of implied warranties:

There are no warranties, express or implied, which extend beyond the description contained herein including the implied warranty of merchantability and fitness for a particular purpose.

Exclusion of damages:

ViewSonic's liability is limited to the cost of repair or replacement of the product. ViewSonic shall not be liable for:

1. Damage to other property caused by any defects in the product, damages based upon inconvenience, loss of use of the product, loss of time, loss of profits, loss of business opportunity, loss of goodwill, interference with business relationships, or other commercial loss, even if advised of the possibility of such damages.
2. Any other damages, whether incidental, consequential or otherwise.
3. Any claim against the customer by any other party.
4. Repair or attempted repair by anyone not authorized by ViewSonic.

4.3: ViewSonic DPF Warranty

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Mexico Limited Warranty

ViewSonic® Digital Photo Frame

What the warranty covers:

ViewSonic warrants its products to be free from defects in material and workmanship, under normal use, during the warranty period. If a product proves to be defective in material or workmanship during the warranty period, ViewSonic will, at its sole option, repair or replace the product with a like product. Replacement product or parts may include remanufactured or refurbished parts or components.

How long the warranty is effective:

ViewSonic Digital Photo Frame are warranted for 1 year for labor from the date of the first customer purchase.

Who the warranty protects:

This warranty is valid only for the first consumer purchaser.

What the warranty does not cover:

1. Any product on which the serial number has been defaced, modified or removed.
2. Damage, deterioration or malfunction resulting from:
 - a. Accident, misuse, neglect, fire, water, lightning, or other acts of nature, unauthorized product modification, or failure to follow instructions supplied with the product.
 - b. Any damage of the product due to shipment.
 - c. Removal or installation of the product.
 - d. Causes external to the product, such as electrical power fluctuations or failure.
 - e. Use of supplies or parts not meeting ViewSonic's specifications.
 - f. Normal wear and tear.
 - g. Any other cause which does not relate to a product defect.
3. Any product exhibiting a condition commonly known as "image burn-in" which results when a static image is displayed on the product for an extended period of time.
4. Removal, installation, one way transportation, insurance, and set-up service charges.

How to get service:

For information about receiving service under warranty, contact ViewSonic Customer Support (Please refer to the attached Customer Support page). You will need to provide your product's serial number, so please record the product information in the space provided below on your purchase for your future use. Please retain your receipt of proof of purchase to support your warranty claim.

For Your Records

Product Name: _____

Document Number: _____

Purchase Date: _____

Model Number: _____

Serial Number: _____

Extended Warranty Purchase? _____ (Y/N)

If so, what date does warranty expire? _____

1. To obtain warranty service, you will be required to provide (a) the original dated sales slip, (b) your name, (c) your address, (d) a description of the problem, and (e) the serial number of the product.
2. Take or ship the product in the original container packaging to an authorized ViewSonic service center.
3. Round trip transportation costs for in-warranty products will be paid by ViewSonic.

Limitation of implied warranties:

There are no warranties, express or implied, which extend beyond the description contained herein including the implied warranty of merchantability and fitness for a particular purpose.

Exclusion of damages:

ViewSonic's liability is limited to the cost of repair or replacement of the product. ViewSonic shall not be liable for:

1. Damage to other property caused by any defects in the product, damages based upon inconvenience, loss of use of the product, loss of time, loss of profits, loss of business opportunity, loss of goodwill, interference with business relationships, or other commercial loss, even if advised of the possibility of such damages.
2. Any other damages, whether incidental, consequential or otherwise.
3. Any claim against the customer by any other party.
4. Repair or attempted repair by anyone not authorized by ViewSonic.

Contact Information for Sales & Authorized Service (Centro Autorizado de Servicio) within Mexico:	
Name, address, of manufacturer and importers: México, Av. de la Palma #8 Piso 2 Despacho 203, Corporativo Interpalmas, Col. San Fernando Huixquilucan, Estado de México Tel: (55) 3605-1099 http://www.viewsonic.com/la/soporte/index.htm	
NÚMERO GRATIS DE ASISTENCIA TÉCNICA PARA TODO MÉXICO: 001.866.823.2004	
Hermosillo: Distribuciones y Servicios Computacionales SA de CV. Calle Juarez 284 local 2 Col. Bugambillas C.P: 83140 Tel: 01-66-22-14-9005 E-Mail: disc2@hmo.megared.net.mx	Villahermosa: Compumantenimientos Garantizados, S.A. de C.V. AV. GREGORIO MENDEZ #1504 COL. FLORIDA C.P. 86040 Tel: 01 (993) 3 52 00 47 / 3522074 / 3 52 20 09 E-Mail: compumantenimientos@prodigy.net.mx
Puebla, Pue. (Matriz): RENTA Y DATOS, S.A. DE C.V. Domicilio: 29 SUR 721 COL. LA PAZ 72160 PUEBLA, PUE. Tel: 01(52).222.891.55.77 CON 10 LINEAS E-Mail: datos@puebla.megared.net.mx	Veracruz, Ver.: CONEXION Y DESARROLLO, S.A DE C.V. Av. Americas # 419 ENTRE PINZÓN Y ALVARADO Fracc. Reforma C.P. 91919 Tel: 01-22-91-00-31-67 E-Mail: gacosta@qplus.com.mx
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Distrito Federal: QPLUS, S.A. de C.V. Av. Coyoacán 931 Col. Del Valle 03100, México, D.F. Tel: 01(52)55-50-00-27-35 E-Mail: gacosta@qplus.com.mx	Guadalajara, Jal.: SERVICRECE, S.A. de C.V. Av. Niños Héroes # 2281 Col. Arcos Sur, Sector Juárez 44170, Guadalajara, Jalisco Tel: 01(52)33-36-15-15-43 E-Mail: mmiranda@servicrece.com
Guerrero Acapulco GS Computación (Grupo Sesicomp) Progreso #6-A, Colo Centro 39300 Acapulco, Guerrero Tel: 744-48-32627	Monterrey: Global Product Services Mar Caribe # 1987, Esquina con Golfo Pérsico Fracc. Bernardo Reyes, CP 64280 Monterrey N.L. México Tel: 8129-5103 E-Mail: aydeem@gps1.com.mx
MÉRIDA: ELECTROSER Av Reforma No. 403Gx39 y 41 Mérida, Yucatán, México CP97000 Tel: (52) 999-925-1916 E-Mail: mrrb@sureste.com	Oaxaca, Oax.: CENTRO DE DISTRIBUCION Y SERVICIO, S.A. de C.V. Murguía # 708 P.A., Col. Centro, 68000, Oaxaca Tel: 01(52)95-15-15-22-22 Fax: 01(52)95-15-13-67-00 E-Mail: gpotai2001@hotmail.com
Tijuana: STD Av Ferrocarril Sonora #3780 L-C Col 20 de Noviembre Tijuana, Mexico	FOR USA SUPPORT: ViewSonic Corporation 381 Brea Canyon Road, Walnut, CA. 91789 USA Tel: 800-688-6688 (English); 866-323-8056 (Spanish); Fax: 1-800-685-7276 E-Mail: http://www.viewsonic.com



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